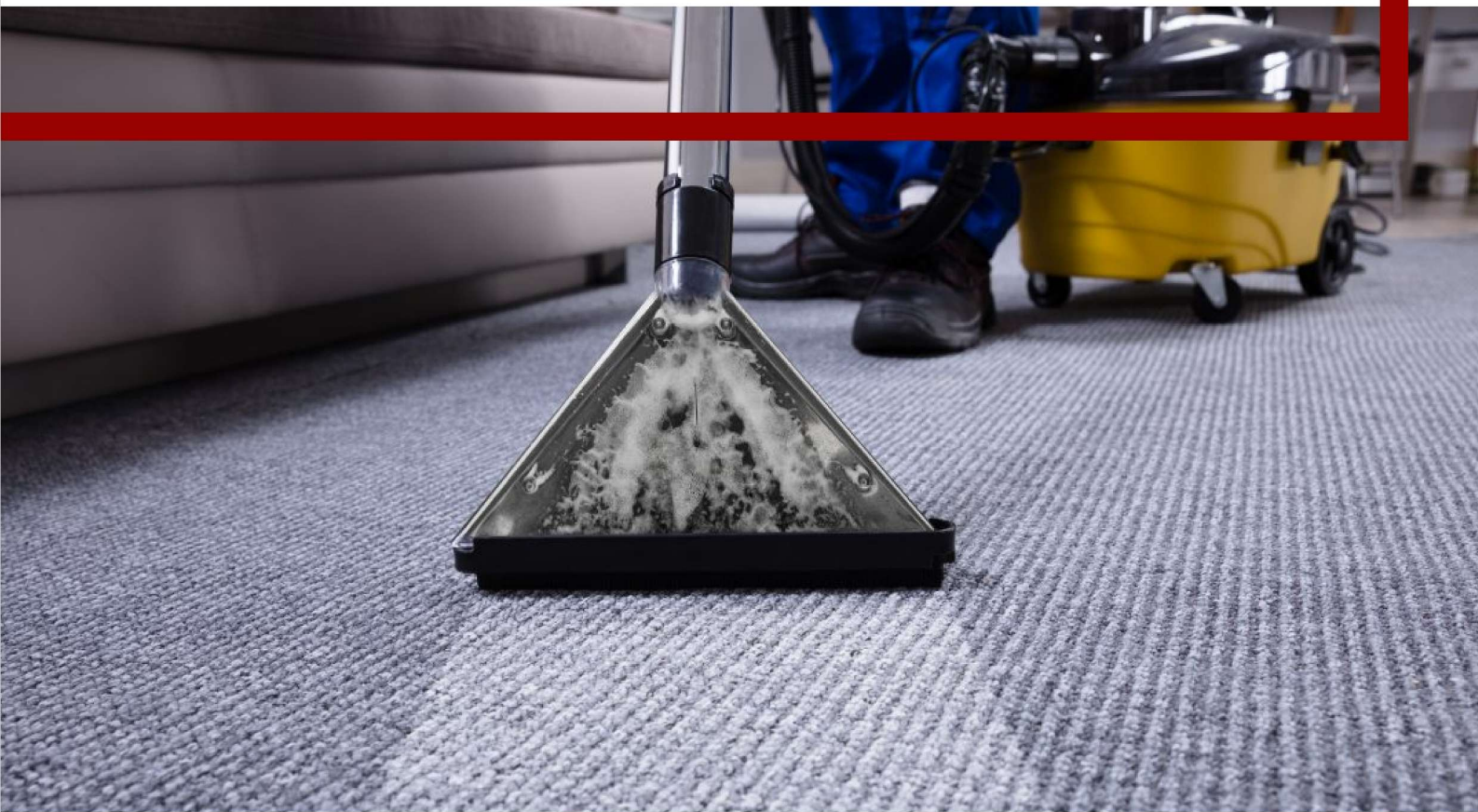


COMPANY PROFILE

PORTFOLIO OF EVIDENCE



STATUTORY REGISTRATIONS

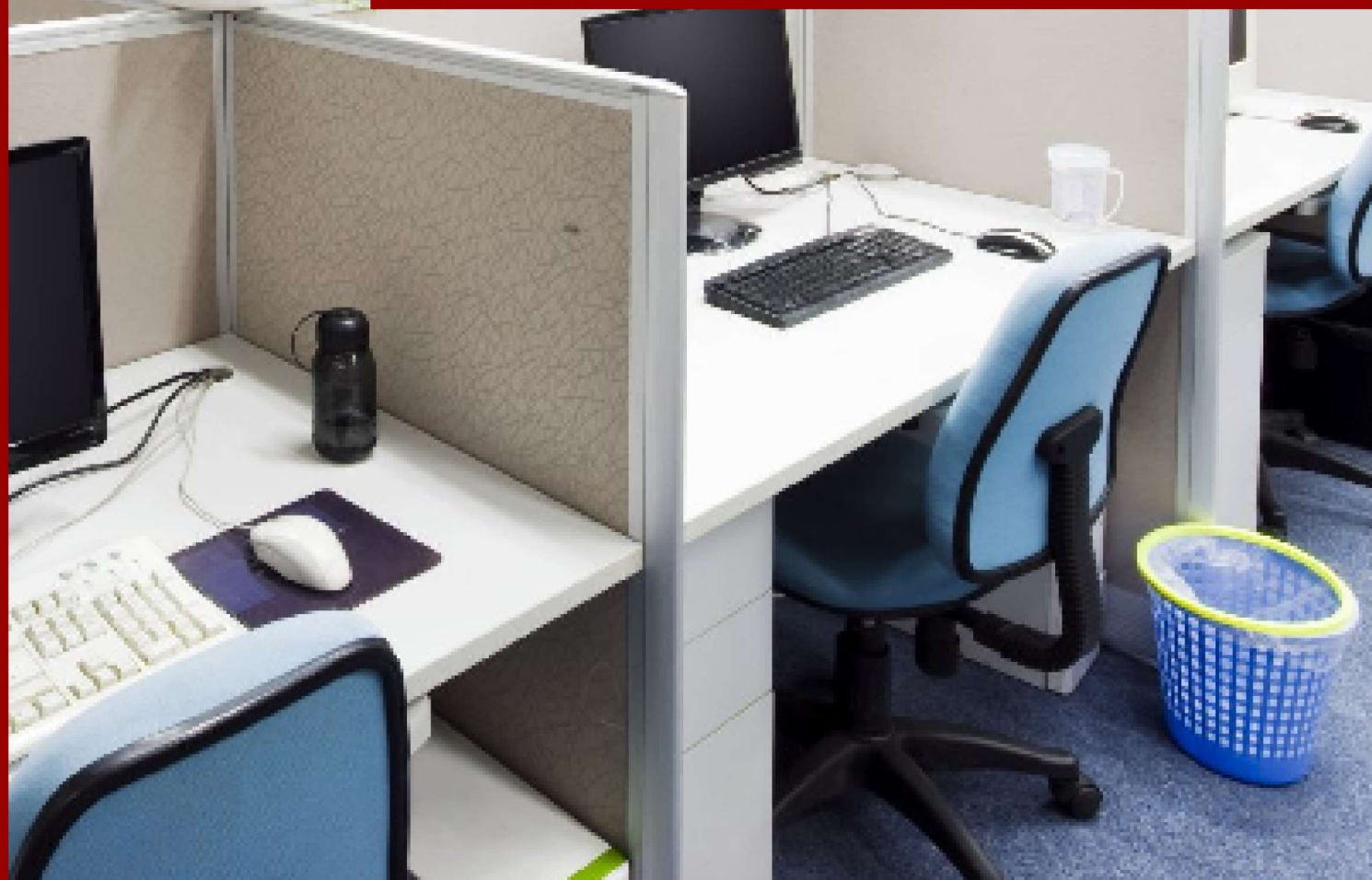
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VAT	: 404027445
B-BBEE	: LEVEL 1 EME 100% WOMAN OWNED
CSD No.	: MAAA0033160
COIDA	: 990001009366
PUBLIC LIABILITY	: R5 Million
SAFMA	: ACTIVE
BEECA	: BEECA 114
SAPCA	: PR0518
CCNPF	: G3659





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INTRODUCTION

Prodore Specialised Cleaning, which was founded 20 years ago, has amassed the level of knowledge necessary to provide the services and solutions for your specialised cleaning needs. Our business began to fill a void in the region for deep cleaning services, after extensive consultation with our clients in the facilities management sector.

Our reputable business handles each customer like a member of the family. Always prioritising the needs of our clients, we always go above and beyond.

We have a strong foothold in 5 provinces, with over 100 qualified staff.

We have remodelled our business to provide an exceptional level of specialist cleaning services to our clients in South Africa. At Prodore Specialised Cleaning, we work hard to develop teams of highly skilled cleaners who are experts in their field. The teams we assemble to perform specialised cleaning services are all carefully selected and trained in our proprietary methodologies and processes. Each team member has gone through a rigorous selection process in order to assess their suitability to work in our environment, which guarantees the quality of the work we deliver.

Qualified and Insured

All our staff are qualified and insured for your peace of mind.

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OUR VISION

To strive to become a customer orientated and dynamic player in the field of cleaning. A business with motivated people and competent systems in place, which ensures that our customers receive the best service possible and make us competitive within our industry.

OUR MISSION

Our mission is to maintain the highest standards of specialised cleaning services and to add value to the business of our customers through diligent staff development and visible supervision.

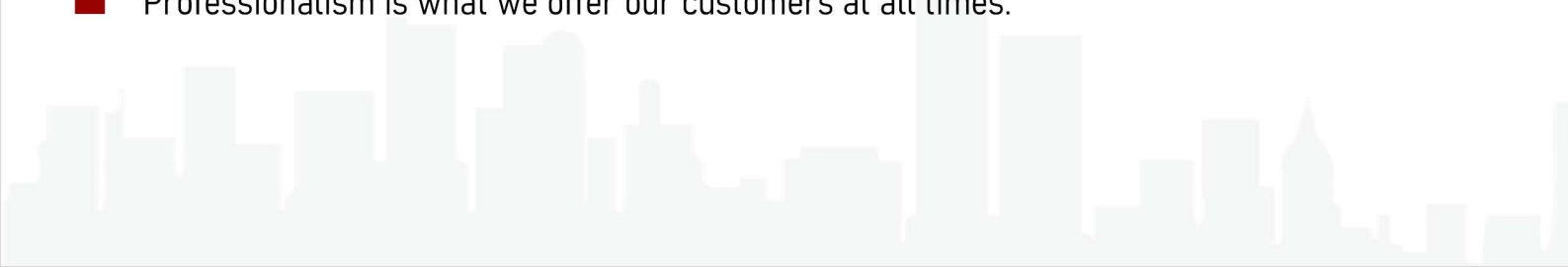
OUR CORE VALUES

- Trust
- Customer Service
- Team Work
- Productivity
- The Environment

OUR PROMISE

Our approach to business relies on the belief that caring for our customers' needs creates an atmosphere of ongoing trust. This philosophy is instilled into our staff and the following basic principles are adhered to:

- Our customer is the life-blood of our organisation and the reason we are in business
- Integrity and honesty are of utmost importance
- We will remain committed to our customers' interests
- Well managed, reliable and financially sound services will be made available to clients
- We shall continuously be flexible to the needs of our customers
- Professionalism is what we offer our customers at all times.



SERVICES OVERVIEW

Our services in the cleaning industry are evolving all the time as the demand for specialised cleaning solutions increases. Through continuous research and consultation, we are able to deliver innovative cleaning solutions. This enables us to provide bespoke services to our clients and we are constantly developing new solutions to meet the needs of our clients in industries as diverse as hospitality, retail, construction and industrial.

We recognise that every industry and workplace is different and has its own unique needs when it comes to cleaning and hygiene. As such, we work closely with our clients to determine the most appropriate solution to meet their requirements.

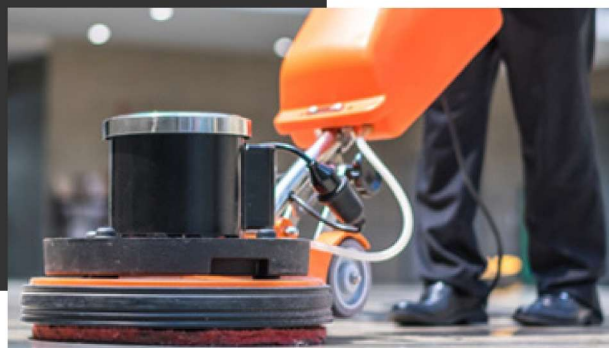
ADVANCED CLEANING SERVICES

- Deep/Hygiene Ablution Cleaning
- Ceiling Cleaning
- Grease Trap & Canopy Cleaning
- Deep/Hygiene Ablution Cleaning
- Ceiling Cleaning
- High Access Cleaning
- Server Cleaning
- Dry/Wet Carpet Cleaning
- Upholstery & Curtain Cleaning
- Solar Panel Cleaning
- Pest Control
- Medical Cleaning
- Waste Removal

SERVICE KEY FEATURES

We carry out our responsibilities in a disciplined way, and offer a series of checks and balances so that you can be certain the work we do is always first-rate.

- Specialised services, customised to your needs
- 100% environmentally friendly chemicals
- Trustworthy, reliable and timely cleaning services
- We supply all cleaning equipment and solutions



Contract cleaning

Daily maintenance of the client's premises promoting the image of the business, providing high standards and considerable savings and removing the inconvenience of controlling a large labour force, having to purchase chemicals and maintain expensive industrial equipment.



Window cleaning

Specialised service with high-access equipment to handle any task, large or small. Experienced staff, fully trained and supervised, able to use gondolas, extension ladders, safety hooks & abseil methods; operating within safety regulations and labour practices.



Upholstery cleaning

Upholstery that is maintained properly have an extended lifespan. Prodore uses the most effective foam, steam cleaning and dry powder extraction systems. Upholstery cleaning is undertaken and curtains are removed and dry cleaned.



Pre-cleaning/ Deep cleaning

This encompasses the cleaning of new buildings after builders are finished, spring cleaning and specialised floor preparations such as stripping as well as degreasing of kitchens and deep cleaning of change rooms and shower facilities. All additional services on site will be quoted for as and when required.



Hygiene services

Well maintained washrooms and wash stations are the foundation for a successful food safety and quality assurance. Prodore provides washroom hygiene solutions ensuring safety of staff and customers. Our Washroom equipment meets the standard of SABS 1853 for food safety.



Consumables

Consumables i.e. Toilet paper, hand soap, paper towels, can be provided by Prodore and will be charged for on consumption. All chemicals are locally manufactured; MSDS and SABS certificates are available upon request.



Laundry services

We offer both onsite or off-site laundry services. We collect, wash or dry clean, iron, package and deliver.



Decontamination services

All our PCOs are experienced and registered with the Department of Agriculture to conduct the service and all our chemicals are SABS approved. We are also registered with SAPCA therefore certified to issue a certificate after decontamination service. We use fogging machines and also do a thorough all touch points sanitization post disinfection.



Pest control

We offer professional Pest Control solutions and listed below are some of the pest issues we attend to:

- Rodents
- Cockroaches
- Flying Insects
- Ants
- Bugs
- Fleas
- Termite (soiled poisoning)
- Crawling insects others.

OUR RESOURCES

Staffing

Prodore appoints a dedicated Cleaning Supervisor and cleaning team to manage the operation at the premises. An Area Manager manages the operation, implement our systems and provide on-going training of the cleaning team.

Uniforms

The cleaning team is neatly attired in suitable uniforms and name badges at all times.

Cleaning equipment

Prodore will provide new or replacement cleaning equipment and will train its staff in the correct use thereof. Prodore will maintain the equipment.

Cleaning materials

Cleaning materials and chemicals are included in our monthly billing.

Leave

Any cleaner on annual leave, sick leave, maternity leave or compassionate leave will be replaced by a trained cleaner for the period of leave.



CLEANING METHODS

[09]

Our Cleaning staff are well trained, safety-conscious and aware of their rights and obligations. Sustainability is important to us; we therefore explore and apply innovative methods which will not only reduce our carbon footprint but also lead to great productivity. Our Cleaning Staff apply best practice methods in terms of cleaning applications, use of chemicals and equipment.



Green Cleaning

Prodore is committed to using cleaning methods and products that are environmentally friendly and apply procedures that designed to preserve human health and good quality of our environment. We encourage the use of “Green Chemicals” that are not harmful to the environment.

Cross Contamination

Cross contamination is the physical movement or transfer of harmful bacteria from one person, object or place to another, we avoid this by allocating dedicated staff members for critical areas as well as the use of different colour coded cleaning materials for different areas and surfaces.

Equipment Efficiency

We at Prodore use all available methods to source top-notch equipment and we are dedicated to continuous research and development of an ongoing basis explore efficiencies applicable to equipment and apply real time and motion studies applicable to various industries and equipment.

Skills Development Training

Prodore subscribes to the Skills Development Act and the Skills Development Training Levies Act. All employees are properly inducted in their respective workplaces and properly equipped with the necessary skills to ensure productive team performance to adequately satisfy and even exceed the customer's expectations. All training courses are aligned to the National Qualifications Framework (NQF). Our Operations Managers and HSE officer's ensure that on going and onsite training is done on a regular basis.

OUR CLIENTS

[10]

Broadband **Infraco**



prasa

PASSENGER RAIL AGENCY
OF SOUTH AFRICA

TRANSNET



RAND WATER



Eskom



**NATIONAL HEALTH
LABORATORY SERVICE**



redefine
PROPERTIES

NCR

National Credit Regulator

SANBI

Biodiversity for Life

South African National Biodiversity Institute



CONTACT US

[11]

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THANK YOU!